

Complaints Procedures

If you have a complaint we would be grateful if you would let us know.

Speak to Margaret our receptionist and explain the nature of your complaint or phone the practice. Whichever is most convenient for you.

She will listen to your complaint and ascertain a time to call you back after she has spoken to Dr. Clodagh Mc Allister.

Where possible we will guarantee to deal with your complaint promptly.